

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER
GRIEVANCES OF SOUTHERN POWER DISTRIBUTION COMPANY
OF A.P LIMITED TIRUPATI**

This the 29th day of September 2012

C.G.No:26/2012-13/Kadapa Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T.Rajeswara Rao
Sri K. Rajendra Reddy

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri.Vallepu Subbarayudu
C/o Venkata Subbaiah & others
C.Vaddipalli Colony
T.C.Palli Post., Chitvel Mandal
Kadapa-Dist-516104

Complainants

And

1. Assistant Engineer/Operation/Chitvel
2. Assistant Divisional Engineer/Operation/Kodur
3. Divisional Engineer/Operation/Rajampeta

Respondents

Sri.Vallepu Subbarayudu, C/o Venkata Subbaiah & Others residents of C.Vaddipalli Colony, T.C.Palli Post., Chitvel Mandal, Kadapa-Dist-516104 herein called the complainants, in their complaint dt:24-4-2012 filed in the Forum on dt:24-4-2012 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 have stated that

1. In 2 numbers streets of their village poles were erected for laying of lines, but the conductor was not strung.
2. Requested for providing of the line in full shape and extend services to their houses

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/Operation/Chitvel in his written submissions dt:8-5-2012 received in this office on dt:14-08-2012 stated that

1. In C.Vaddipalli colony village some poles were erected under RGGVY scheme and due to completion of agreement time, the line work was not completed.
2. However the work will be completed when ever some schemes like REC/RGGVY has came down.

The respondent-1 i.e. the Assistant Engineer/Operation/Chitvel 0in his further written submission dt:18-9-2012 received in this office on dt:20-09-2012 while enclosing a copy of the letter issued by the complainant stated that

1. The complainant is not in a position to bear the cost of the estimate and hence requested for dropping of the complaint and same was contended by the complainant's letter.

Findings of the Forum:

1. The grievance of the complainants is about electrification of their new colony and extension of services to their houses.
2. The respondents reported that the said work of the colony electrification was partially done by erection of some poles in the said colony under RGGVY scheme and the work was stopped amidst due to completion of agreement period.

3. It is not understood and explained by the respondents whether there was an estimate sanctioned for the purpose of the said electrification and if so the provisions for materials made in the estimate.
4. when there is a provision for the said work why the materials were not drawn in full shape.
5. The respondents reported that they have erected some poles in the colony and they could not give a clear position of the completed work and also the balance required to the completed.
6. The respondents reported that the work was stopped due to completion of agreement period, but not mentioned about the materials drawn for the said work, if the materials were already drawn against the said work, the respondents are supposed to complete the work.
7. The complainant in his letter 11-9-2012 expressed that he is not in a position to bear the cost of the line for the said electrification and requested to complete the work from the department side.

In view of the above, the Forum passed the following order.

ORDER

The respondents are directed to

1. Complete the work immediately if the required materials are already drawn against the said work or otherwise shall give top priority for the said in future, if any such scheme launches by the government duly funding for.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, O/o the APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004, within 30 days from the date of receipt of this order.

Signed on this the 29th day of September 2012.

Sd/- Sd/- Sd/- Sd/-
Member (Legal) Member (C.A) Member (Accounts) Chairperson

Forwarded by Orders

Secretary to the Forum

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor, Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this matter.